

THE MOVING GURUS INSURANCE DISCLAIMER

1.Claims

- A.** . All claims for damages, overcharges, or loss must be made within 30 days of the move. Claims may be written and attached to the bill of lading or emailed to claims@themovinggurus.com All claims made after 30 days will be null and void.
- B.** “The Moving Gurus” reserves the right to inspect any damaged items.
- C.** ” The Moving Gurus” reserves the right to repair the damage in question. If repair is not possible, “The Moving Gurus” will compensate for the damage using a straight-line depreciation based on the market model.
- D.** “The Moving Gurus” does not assume liability for any item of an extremely valuable nature. The Moving Gurus will not accept responsibility for any item of actual or intrinsic value that comes into our possession with or without our knowledge.

2.Delays

“The Moving Gurus” cannot be responsible for any delays in the transportation of goods due to acts of God or unseen forces.

3.The Right To refuse

“The Moving Gurus” will not move any item containing gas or any other hazardous materials and reserves the right to decline moving any item the supervisor feels may be dangerous or illegal.

“The Moving Gurus” reserves the right to decline moving any item of an extremely fragile nature or any item the supervisor feels is improperly packed or stored.

“The Moving Gurus” is not responsible for any items packed by the customer. Any boxes with items of an extremely fragile nature should be labeled and pointed out to the supervisor

Exclusion list of items not covered by either policy

1. Any appliances including but not limited to **refrigerators, washers, dryers, heaters, stoves or air conditioners.**
2. Any part of the customers home, land, or any item or equipment attached to the home. Including but not limited to, **walls (drywall or plaster), floors (wood or laminate), concrete**
3. Any furniture items made from materials with a fragile or breakable nature, including but not limited to **glass furniture, mirrors, glass, tabletops, marble statues, fiber board material.**
4. Lamps of any kind including lamp shades.
5. Any kind of vacuum cleaners or cleaning appliances.
6. **Electronics** (due to not being able to pre-test functionality, we do not cover functionality of electronics damaged during transit)
7. Any **boxes** or containers **not boxed** by “The Moving Gurus”
8. Ceramics of any kind.
9. Glass of **any** kind.
10. Plants (real or fake)
 - “The Moving Gurus” **are Not** liable for damages resulting from stained or dirtied carpet or flooring from tracking dirt in from outside.

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- “The Moving Gurus” **WILL NOT COVER** any appliances that are not in their original packaging.
- “The Moving Gurus” **are Not** liable for any damages done to the home or appliances from assembling or disassembling or transporting appliances.
- **Please Note:** “The Moving Gurus” **Will Not** reinstall any waterline connections including but not limited to washers, refrigerators, icemakers, deep freezers. **Unless** a **Damage Release Form** is signed beforehand. Releasing “The Moving Gurus” from any liability due to water damages of any type.
- Always double check appliance connections for leaking water or improperly assembled parts, **for we are not liable for resulting damage.**

3.labor only moves:

On “No truck jobs” (where “The Moving Gurus” **do not transport goods**) liability for damages ends once the truck has been loaded.

Policies for coverage

1. Standard coverage comes free with the move (\$66 Max refund per item):

Standard transit coverage will be automatically applied to all items at a compensation rate of \$0.60 /lb. All items are valued at \$0.60/lb and are protected at this rate during the move, regardless of its value. This is the standard moving coverage in this industry.

2. \$125 Upgraded maximum-value protection (\$600 max refund per item)

This policy cost an extra \$125.00 per truckload. (Added to your bill)

“The Moving Gurus” will coordinate and pay for repairs for damages to furniture (up to \$600 per damaged item).

“The Moving Gurus” will reimburse the customer using straight-line depreciation and industry standard depreciation schedules. (Up to \$600 per item). This coverage **Does Not Cover** any items in exclusion list above including, but not limited to, electronics, appliances, and glass items.

By signing, the customer agrees to the terms and agrees to pay a one-time fee of \$125.00 per truckload for this protection.